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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INFORMATION DISCLOSURE STATEMENT

Atty. Docket No. 3-109
VIGN1140

Applicant

Brendan Kitts

Application Number

09/682,000

Filed

July 6, 2001

For

METHOD OF PREDICTING A CUSTOMER'S BUSINESS

Group Art Unit

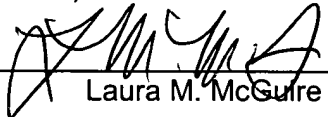
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Examiner

Unknown

Certificate of Mailing

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail on: Feb. 12 2004 in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.


 Laura M. McGuire

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

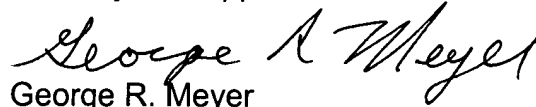
Applicant respectfully requests, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the art listed on the attached PTO/SB/08/A form be considered and cited in the examination of the above-identified application. A copy of the art is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§ 1.97(g) and (h), no representation is made that a search has been made or that this art is material to the patentability of the present application.

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If any fees are inadvertently omitted, or if any additional fees are required, or if any amounts have been overpaid, please appropriately charge or credit those fees to Deposit Account No. 50-0456 of Gray Cary Ware & Freidenrich, LLP.

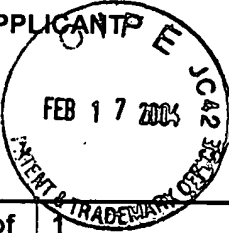
Respectfully submitted,

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| INFORMATION DISCLOSURE STATEMENT BY APPLICANT  | | | | Application Number | 09/682,000 |
|--|-------------|--------------------------|-------------------------|---|--|
| | | | | Filing Date | July 6, 2001 |
| | | | | First Named Inventor | Brendan Kitts |
| | | | | Group Art Unit | 2162 |
| | | | | Examiner Name | Unknown |
| Sheet | 1 | of | 1 | Attorney Docket | VIGN1140 |
| U.S. PATENT DOCUMENTS | | | | | |
| Examiner Initials | Cite No. | Document Number | | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document |
| | | Number | Kind Code (if known) | | |
| | A1 | 6559882 | B1 | 05/06/03 | Kerchner |
| | A2 | 6629136 | B1 | 09/30/03 | Naidoo |
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| Examiner Signature | | | | Date Considered | |